

NARI Milwaukee Service Excellence Award powered by GuildQuality

NARI Milwaukee has partnered with GuildQuality to power the first Service Excellence Award, which recognizes remodelers who are leaders in customer service. This new award is **open** to all existing NARI Milwaukee members and will be presented at the Remodeler of the Year Awards Gala on January 18, 2019.

GUILDQUALITY

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APPLY BY NOVEMBER 5

guildquality.com/narimilwaukee

How to Participate

- Apply at guildquality.com/narimilwaukee by November 5
- Submit customer data to GuildQuality

GuildQuality will send you your customers' feedback in real time, making it easy for you to pinpoint opportunities to improve your company while building your online reputation and attracting new business.

Results from all participating companies will be tabulated and the company with the best service score will receive the award.

About GuildQuality

GuildQuality is the nation's leader in customer satisfaction surveying for the residential construction industry. Over 2,500 home builders, remodelers, and home service professionals rely on GuildQuality to gather authentic customer feedback and see their company through their customers' eyes.

Questions? Email marketing@guildquality.com or call us at 888-355-9223.

How it works

1

Gather your customer list



Export your entire customer list from the last 12 months, and send to us as Excel, CSV, etc.



We'll select a random sample of 30 customers to survey.

2

We'll survey your customers



The survey is short, generally no more than 10 questions.



We'll reach out to your customers by email, phone, and mail.



You'll get email notifications in real-time as customers respond.

3

Evaluate and expand



Walk through the results with your GuildQuality rep.



Evaluate whether this would be a beneficial tool to add to your arsenal.



Join 2,500 fellow industry professionals who trust GuildQuality to gather real customer feedback.

Always at your service

Throughout the process, your GuildQuality representative will schedule a few meetings with you and any relevant team members to guide you through the results, talk about ways to leverage the data, and tips on growing to the next level. Let us prove the value of gathering *real* customer feedback! For our complete privacy policy, go to: guildquality.com/privacy-policy